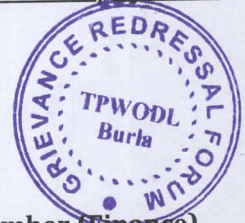


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)**



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 108(4)

Date: 16.03.2026

**Present:**

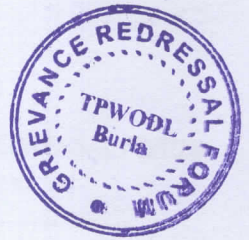
**Sri Ranjan Kumar Naik, President  
Sri S.K Dora (Co-opted Member)  
Sri S.Tripathy Member(Finance)**

1	Case No.	BRL/140/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Sunita Meher At-Chikhilapali Dist-Jharsuguda-768226	4172-2306-0702	7328818880	
3	Respondent/s	S.D.O (Elect), Belpahar	Division B.N.E.D, TPWODL, Brajrajnagar		
4	Date of Application	06.03.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	06.03.2026			
9	Date of Order	16.03.2026			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

*(Signature)*  
President

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

Place of Camp: ESO Office, Panchgaon



**Appeared**

**For the Complainant-** Sunita Meher

**For the Respondent -** SDO(Electrical),Belpahar, TPWODL.

**GRF Case No- BRL/140/2026**

Sunita Meher  
At-Chikhilapali  
Dist-Jharsuguda  
Consumer No-4172-2306-0702  
**VRS**  
SDO(Electrical), Belpahar, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.


However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

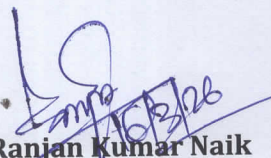
Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

  
**S.K Dora**  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
TPWODL, Burla - 768017

  
**S.Tripathy**  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
TPWODL, Burla - 768017

  
**Ranjan Kumar Naik**  
(President)  
**President**  
**Grievance Redressal Forum**  
TPWODL, Burla - 768017

1. Sunita Meher, At-Chikhilapali, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/140/2026)

CHP

140  
ab

GRIEVANCE REDRESSAL FORUM  
TPWODL, BURLA

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College,  
Burla-768017, Ph No.0663-2950601  
Email:-Wesco\_gri@yahoo.in

GRIEVANCE REDRESSAL FORUM

Received

No.....

Dt.....

TPWODL, Burla

Complaint No-

SC No-417223060702

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Name- Sumita Meher Mob- 7328818880  
At- Chikilapali Pin- 768226

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

Sec- Pandharon Sub- Belpahar  
Division- Brajnagar

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

ଏ ମୁଁ କଲେକ୍ଟର କଲେକ୍ଟର ଅନୁର ୨୦୧୯ରେ କିଛି ମୋର ନିର୍ଦ୍ଦେଶ  
୨୪ ସେପ୍ଟେମ୍ବର ୨୦୨୧ରେ ନିର୍ଦ୍ଦେଶ ସଂଗ୍ରହ କରାଯାଇଥିଲା ।

ଅକ୍ଟୋବର ୨୦୧୯ରେ ବ୍ୟବହାରୀ ୨୦୨୦ ମଧ୍ୟରେ ମୋର କିଛି ଅଧିକ ଅଧିକ  
4) Relief sought for. ମାତ୍ର ଆସୁଥିବା ନିର୍ଦ୍ଦେଶରେ କିଛି ତ୍ରୁଟି ବାଟି ମୁଁଙ୍କୁ ଆବଶ୍ୟକ ସୁଯୋଗ  
କରନ୍ତୁ ।

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:- 06/03/2026  
Date:-  
Bhikampali

Sumita Meher  
signature of the Applicant